



Northern Cemeteries
Always



Northern Cemeteries | Head Office

Corner Delhi and Plassey Roads

North Ryde NSW 2113

Phone 1300 389 888

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nmclm.com.au

ABN 33 874 656 026

10 September 2020

Exemptions to NSW Government COVID-19 Rules for Funerals

Northern Cemeteries continues to follow the public health advice of the NSW Government to limit the spread of Coronavirus (COVID-19).

The following process has been adopted to manage those circumstances where a family member or funeral director seeks an exemption (compassionate permit) to the NSW Government COVID-19 rules for funerals. This applies to:

- Exemption to the 14-day self-isolation rule for people entering NSW from Victoria
- Exemption to the 14-day self-isolation rule for people entering NSW from overseas
- Exemption to the 100 people limit attendance rule for funeral services
- Exemptions to other NSW Government COVID-19 rules currently in place for funerals.

Please note that our priority at Northern Cemeteries is to protect the health and safety of all visitors to our cemeteries and our employees. Unfortunately, where an individual has been granted an exemption to attend a funeral, it does not automatically follow that Northern Cemeteries will agree to the exemption. An exemption to attend may be refused where it is considered that the level of risk to visitors and employees of Northern Cemeteries is unacceptable.

Process for managing COVID-19 exemptions:

1. It is the responsibility of the individual family member to seek the exemption/permit from the NSW Government. Check the website for the latest information <https://www.nsw.gov.au/covid-19>.
2. Where an exemption/permit has been granted or applied for, the family member and/or funeral director should advise Northern Cemeteries at the time of the booking, or as soon as possible after the booking is made.
3. Proof of the exemption including all relevant permit and exemption documentation must be provided to Northern Cemeteries at least 3 working days before the funeral service.
4. Northern Cemeteries will review the exemption/permit documents provided by NSW Government, including any conditions imposed as part of the exemption, and our ability to mitigate risks posed to the health and safety of our visitors and employees. Additional information may be sought from the funeral director and/or family member.

Macquarie Park
North Ryde

Frenchs Forest
Davidson

Field of Mars
Ryde

Gore Hill
St Leonards

Sandgate
Newcastle



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5. Northern Cemeteries will advise the funeral director and/or family member if the exemption/permit is agreed to or not as follows:
 - i. Agreeing to the request as per the exemption and its conditions; OR
 - ii. Agreeing to the request as per the exemption and its conditions, provided that additional safety measures required by Northern Cemeteries are adhered to; OR
 - iii. Refusal of the request where it is considered that the level of risk to employees and visitors is unacceptable

6. Northern Cemeteries will also assist the funeral director and family to consider alternative arrangements for the funeral (eg. webcasting of the service; deferring the funeral until a time after the 14 days isolation has been completed; etc.)

At Northern Cemeteries we will continue to support our funeral directors, families and the community as together we comply with the NSW Public Health Order to limit the spread of Coronavirus (COVID-19). The above process for managing permits and exemptions forms part of our COVID-19 safety plan.

Should you require more information, please contact:

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