



Northern Cemeteries  
*Always*



Northern Cemeteries | Head Office

Corner Delhi and Plassey Roads

North Ryde NSW 2113

Phone 1300 389 888

info@nmclm.com.au

[nmclm.com.au](http://nmclm.com.au)

ABN 33 874 656 026

## Guidelines for people attending funerals

19 November 2020

Northern Cemeteries continue to support our families and the community as together we comply with the relevant NSW Public Health Order to limit the spread of Coronavirus (COVID-19).

### **Attendance**

Northern Cemeteries is adhering to the NSW Government rule of one person per 4 square metre to manage attendances at funerals.

For chapel services, the attendance capacity varies depending on the size of the chapel and will be clearly displayed in each chapel.

### **Wear a face mask**

All visitors to Northern Cemeteries are strongly encouraged to wear a face mask when they visit any of our sites.

### **If you are feeling unwell or have symptoms**

For the safety of attendees, staff and the general public, we are asking that anyone who is feeling unwell not attend the funeral service. We also ask that anyone who has respiratory or COVID-19 symptoms not attend.

Individuals who are unwell are encouraged to remain at home, seek medical advice, and take the necessary steps to care for their health as well as care for the safety of others.

### **If you live outside of NSW or have travelled outside of NSW in the last 14 days**

In accordance with the new Public Health (COVID-19 Border Control) Order 2020, Northern Cemeteries advises that any person who has been in the state of Victoria within the previous 14 days, is not permitted to attend a Northern Cemeteries site to attend a funeral or for other purposes.

### **If you have returned from overseas in the last 14 days**

Macquarie Park  
North Ryde

Frenchs Forest  
Davidson

Field of Mars  
Ryde

Gore Hill  
St Leonards

Sandgate  
Newcastle



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Anyone who has returned from overseas must complete the mandatory 14 days in self-isolation. If self-isolation has not been completed for 14 days, the person cannot attend a Northern Cemeteries site.

### **If you have been in one of the NSW Covid-19 'hotspots' in the last 14 days**

*Anyone who has been in one of the locations identified as a COVID-19 hotspot must follow the advice of NSW Health – you can get the latest information here <https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-in-nsw>*

### **Free web casting**

We offer excellent free web-casting facilities for all those who are unable to attend chapel services.

We particularly encourage web-casting for people at high risk of developing COVID-19, such as elderly people or people with conditions affecting their immunity.

### **Record of Attendance - mandatory**

The NSW Government requires that anyone attending a funeral service must supply their name and contact details so that they can be used for contact tracing. Please assist us by providing your contact details before the service commences via our QR Code system. Our staff will be on hand to assist.

### **Hygiene**

We ask all visitors to practice good hygiene and use face masks during services as well as the hand sanitisers provided.

We clean all Chapels before and after services with hospital grade disinfectant.

### **Physical distancing**

Maintaining a safe distance is mandatory. We ask everyone who is not from the same household to adhere to physical distancing rules, maintaining a distance of at least 1.5m from one another.

### **Guest Book**

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North Ryde

Frenchs Forest  
Davidson

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Where guest books are provided by the Funeral Director, please use your own pen or clean your hands before and after using shared pens.

### **Singing**

Group singing in services is not encouraged as it is considered a high-risk activity.

### **Condolence Lines**

Condolence lines are not permitted; as they encourage hand-shaking, hugging and kissing which is prohibited under safe physical distancing regulations.

### **Catering**

Celeste Catering continues to operate by adhering to social distancing, the one person per 4 square metre rule and other health and hygiene measures.

Northern Cemeteries will continue to take all steps to care for our families and the community. .  
Northern Cemeteries is an approved COVID-Safe venue.

Should you require more information, please contact:

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