



Northern Cemeteries  
*Always*



Northern Cemeteries | Head Office

Corner Delhi and Plassey Roads  
North Ryde NSW 2113  
Phone 1300 389 888  
info@nmclm.com.au  
**nmclm.com.au**  
ABN 33 874 656 026

## COVID-19 Guidelines for Funeral Directors

23 June 2021

Thank you for your continued support during the pandemic which has been challenging for us all. At Northern Cemeteries we will continue to support our funeral directors, families and the community as together we comply with the relevant NSW Public Health Order to limit the spread of Coronavirus (COVID-19).

### **Attendance**

Northern Cemeteries is adhering to the NSW Government regulations to funeral attendances at services, subject to the 1 person per 4 square metre rule.

We offer excellent free web-casting facilities for all those who are unable to attend chapel services.

### **If you have been in one of the NSW Covid-19 'hotspots'**

Anyone who has been in one of the locations identified as a COVID-19 hotspot must follow the advice of NSW Health – you can get the latest information here <https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-in-nsw>

### **If you have travelled from interstate in the last 14 days**

Northern Cemeteries adheres to the NSW Government rules for people visiting NSW.

- Follow the rules for interstate travellers if you have been in an affected area.
- Complete a travel declaration form if required.

### **QR Code: –mandatory record of attendance**

The NSW Government requires that anyone attending a funeral service must supply their name and contact details so that they can be used for contact tracing. Please assist us by providing your contact details before the service commences via our QR Code system. Our staff will be on hand to assist.

### **Hygiene**

We clean all Chapels before and after services with hospital grade disinfectant.

We ask all visitors to practice good hygiene and use the hand sanitisers provided. Masks are mandatory at all Northern Cemeteries indoor services in accordance with NSW Govt COVID-19 regulations.



Northern Cemeteries  
*Always*



Northern Cemeteries | Head Office

Corner Delhi and Plassey Roads  
North Ryde NSW 2113  
Phone 1300 389 888  
info@nmclm.com.au  
**nmclm.com.au**  
ABN 33 874 656 026

### **Physical distancing**

Maintaining a safe distance is mandatory. We ask everyone to adhere to physical distancing rules, maintaining a distance of at least 1.5m from one another.

### **Individuals**

For the safety of attendees, staff and the general public, we are asking that anyone who is feeling unwell not attend the funeral service. We also ask that anyone who has respiratory or COVID-19 symptoms not attend.

Individuals who are unwell are encouraged to take a COVID test immediately. For their safety, their loved ones and the broader community they must isolate for 14 days until they receive a negative result.

### **If you have returned from overseas in the last 14 days**

Anyone who has returned from overseas must complete the mandatory 14 days in self-isolation. If self-isolation has not been completed for 14 days, the person cannot attend a Northern Cemeteries site.

Northern Cemeteries will continue to take all steps to care for our families and the community. Thank you for your continued support and cooperation.

Should you require more information, please contact:

#### **Mark Franklin**

Head of Customer Care

T: (02) 8877 6062

M: 0421 009 798

E: [m.franklin@nmclm.com.au](mailto:m.franklin@nmclm.com.au)